Geneticist Assistant™
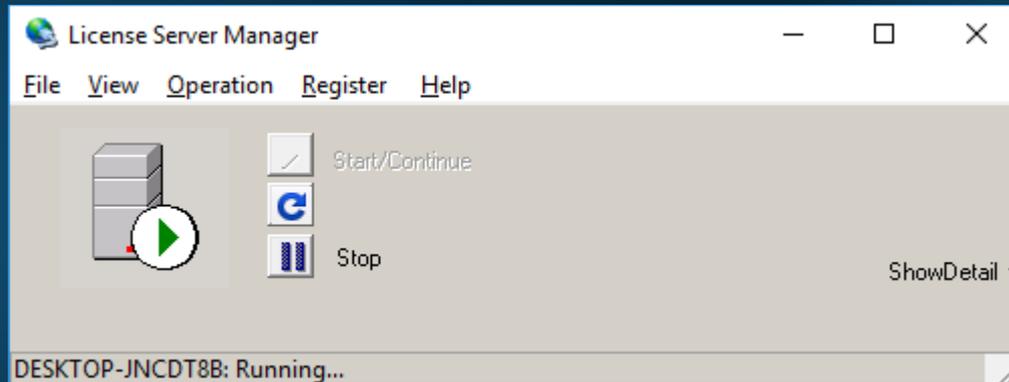## NGS Interpretative Workbench

Registration Renewal Guide

Register the LSM

- Open License Server Manager from the Icon Tray by clicking on LSM icon in System Tray
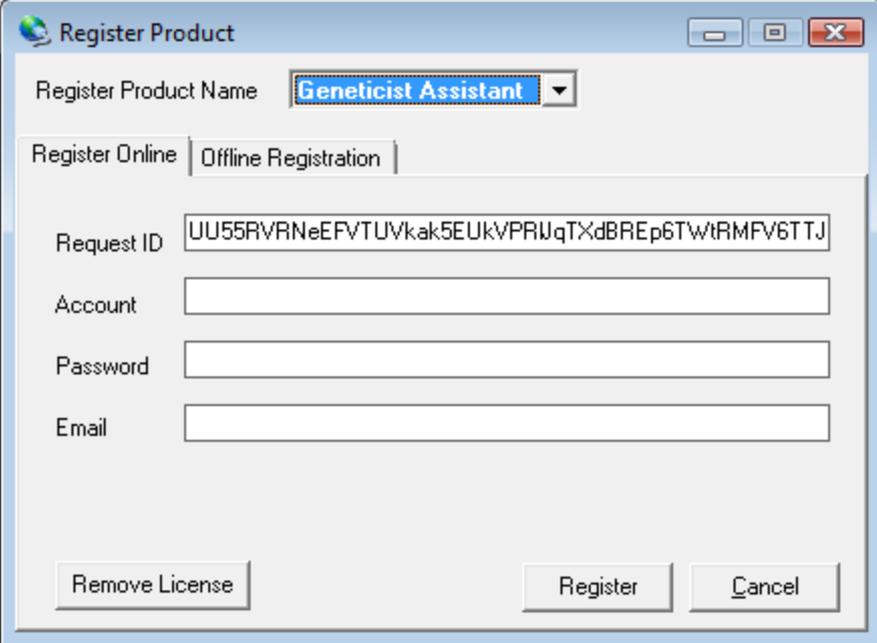

- In the LSM window that opens, click Register

Register the LSM

- Select "Geneticist Assistant" as Register Product Name.
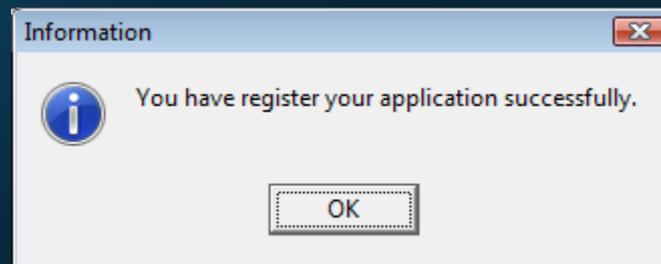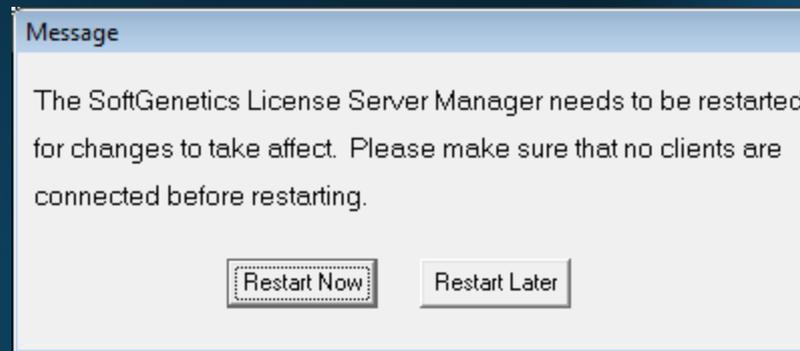

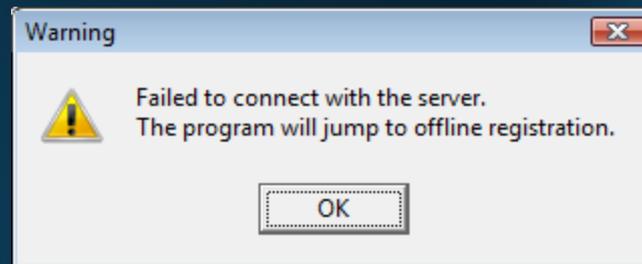- Input your Account, Password and Email and click Register

Register the LSM

- You will be prompted with a message to restart License Server Manager for the changes to take effect, followed by a successful registration message
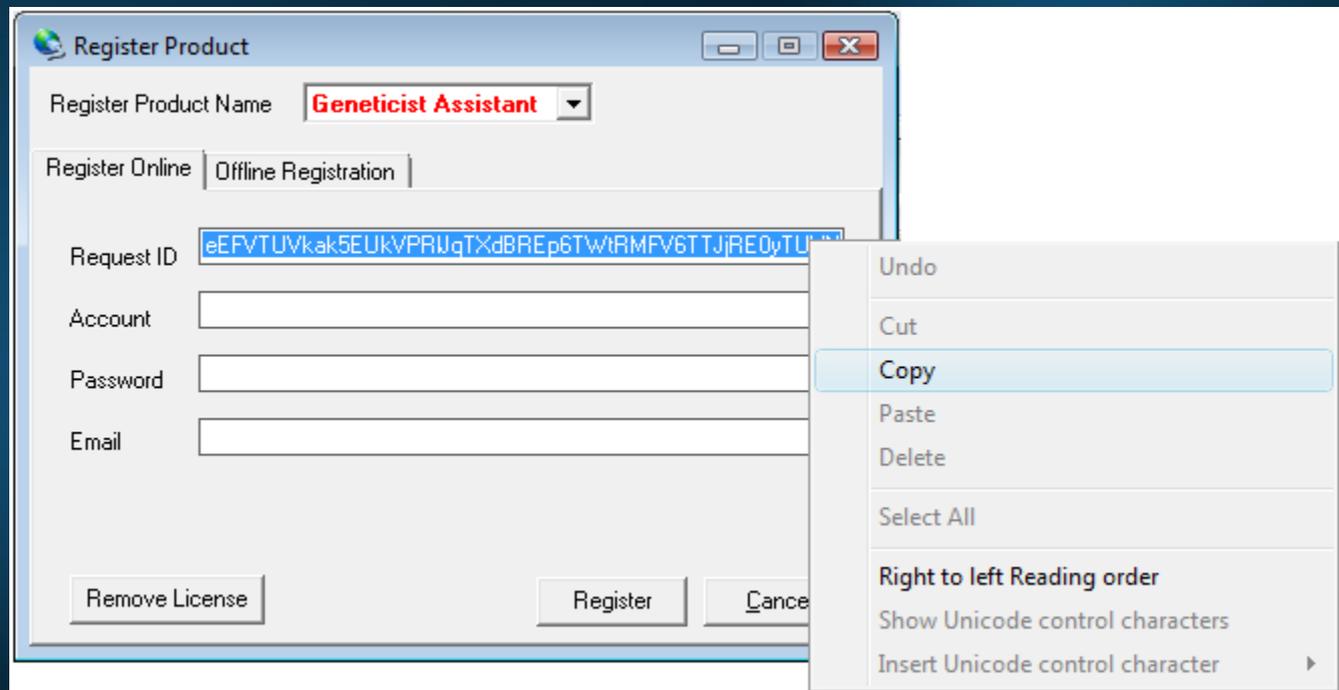
Offline Registration

- If the LSM is unable to connect to the server online, you will receive the message below, indicating the offline registration must be used
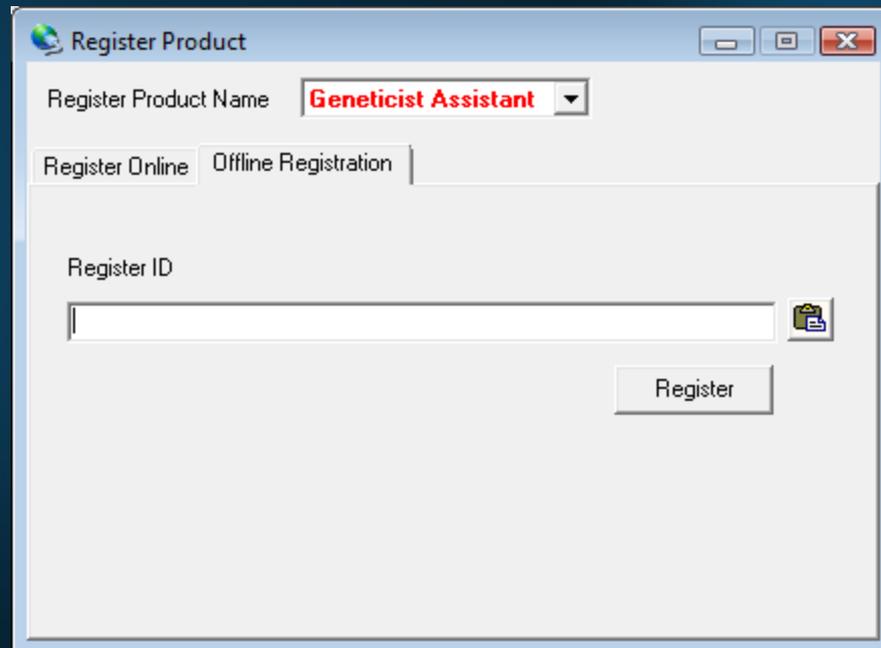

- Click OK

Offline Registration

- To proceed with offline registration, copy and paste the Request ID from the "Register Online" tab into an email and send to tech_support@softgenetics.com

Offline Registration

- You will receive an email response with a registration ID

- Copy and paste the Registration ID into the field on the "Offline Registration" tab and click Register.

Need Assistance?

Call or Email SoftGenetics

1-888-791-1270 or 814-237-9340

tech_support@softgenetics.com