Registration Guide

GeneticistAssistant™
NGS Interpretative Workbench

Install the License Server Manager

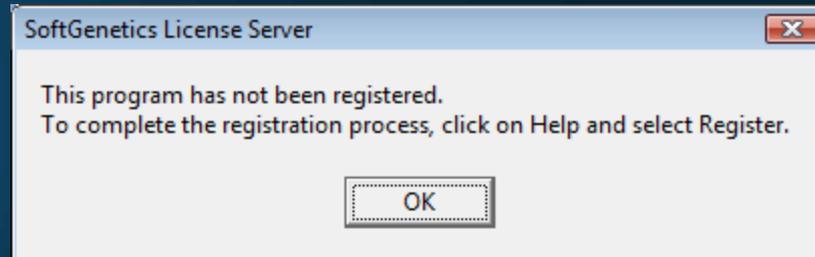- Download the License Server Manager installation file:

  ftp://tsupport:supportsoft@softgenetics.com/LSM/Srv%20Setup.EXE

- Right-click on the downloaded Srv%20Setup.EXE file and choose Run as Administrator to install

- Once installation is completed, choose to Launch License Server

Register the LSM

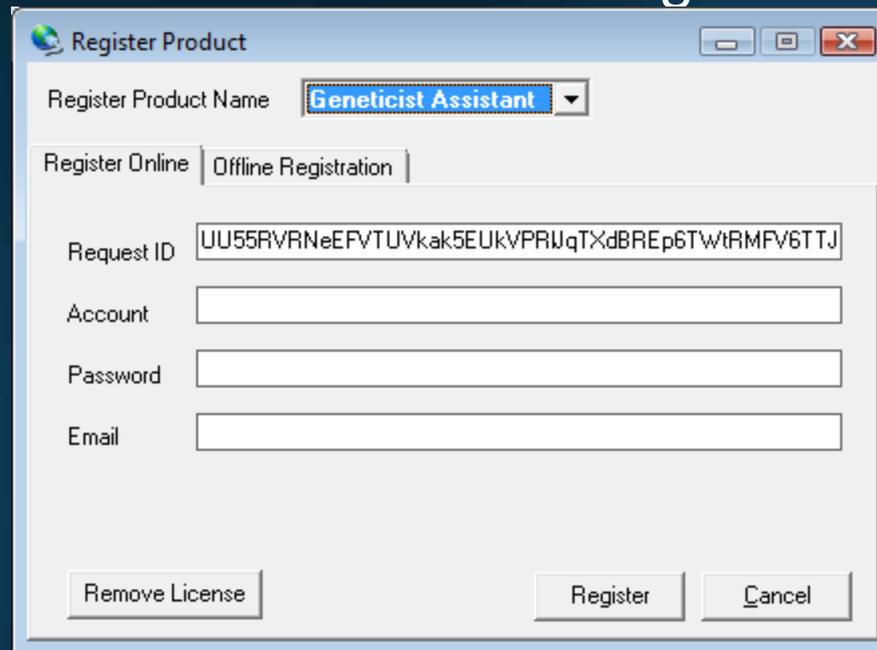- Open License Server Manager from the Icon Tray by clicking on LSM icon in System Tray

- Initially, you will see the message below, click OK to proceed

SoftGenetics License Server

This program has not been registered.
To complete the registration process, click on Help and select Register.

OK

- In the LSM window that opens, go to Help > Register

Register the LSM

- Select "Geneticist Assistant" as Register Product Name.
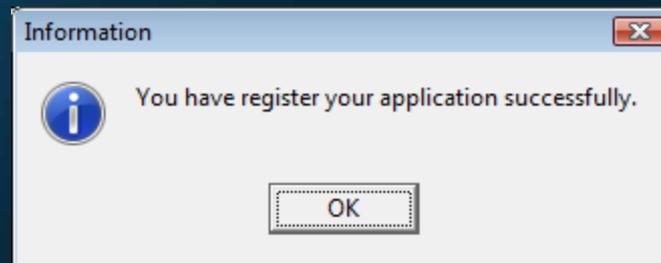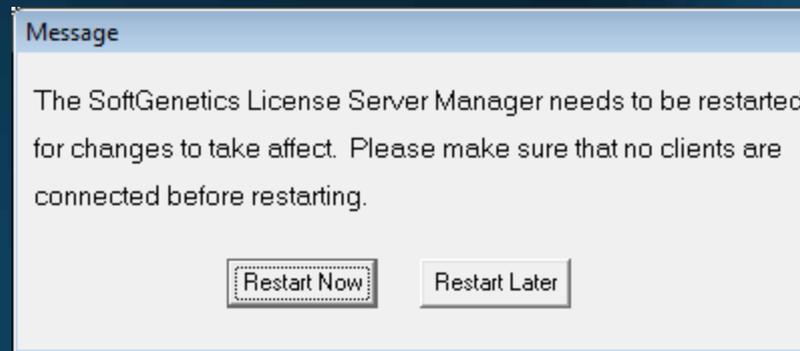

- Input your Account, Password and Email and click Register
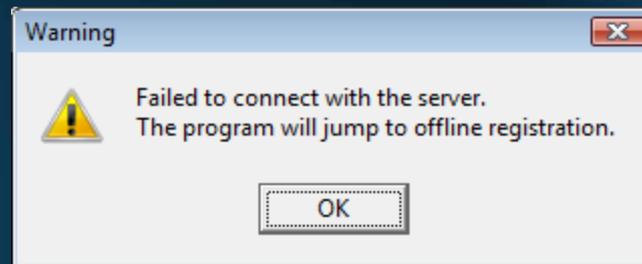
Register the LSM

- You will be prompted with a message to restart License Server Manager for the changes to take effect, followed by a successful registration message
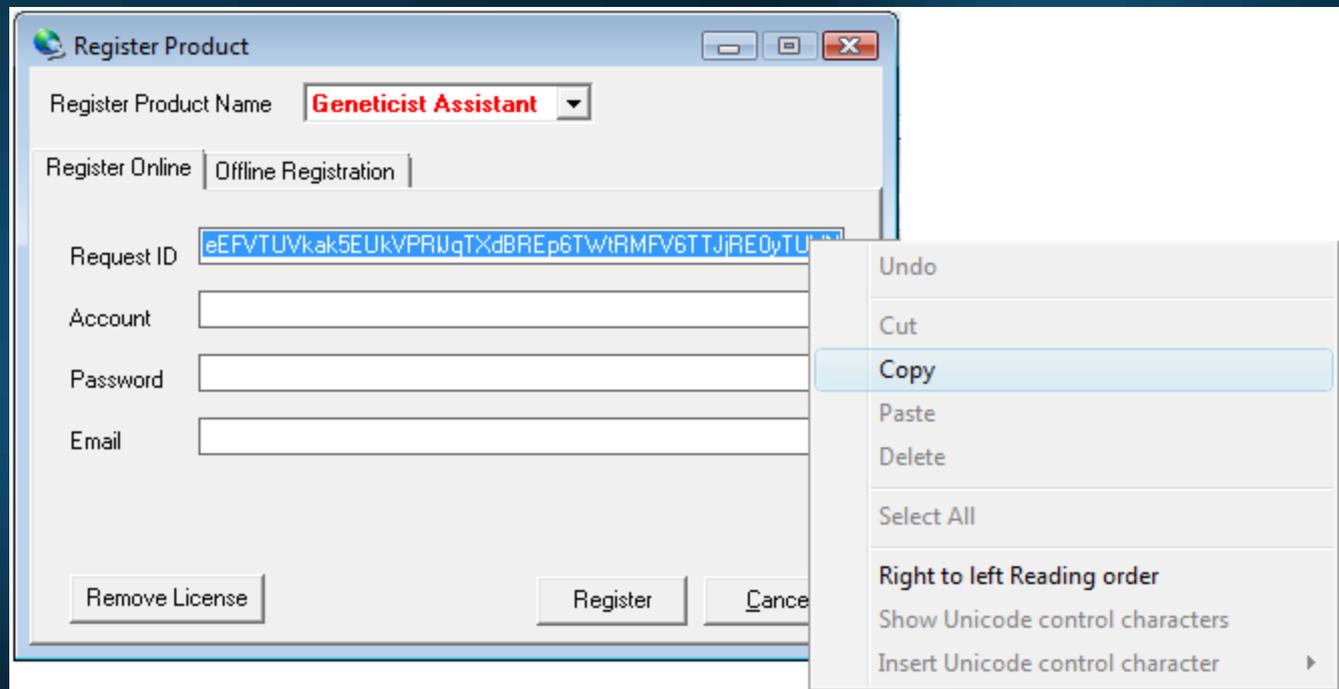
Offline Registration

- If the LSM is unable to connect to the server online, you will receive the message below, indicating the offline registration must be used
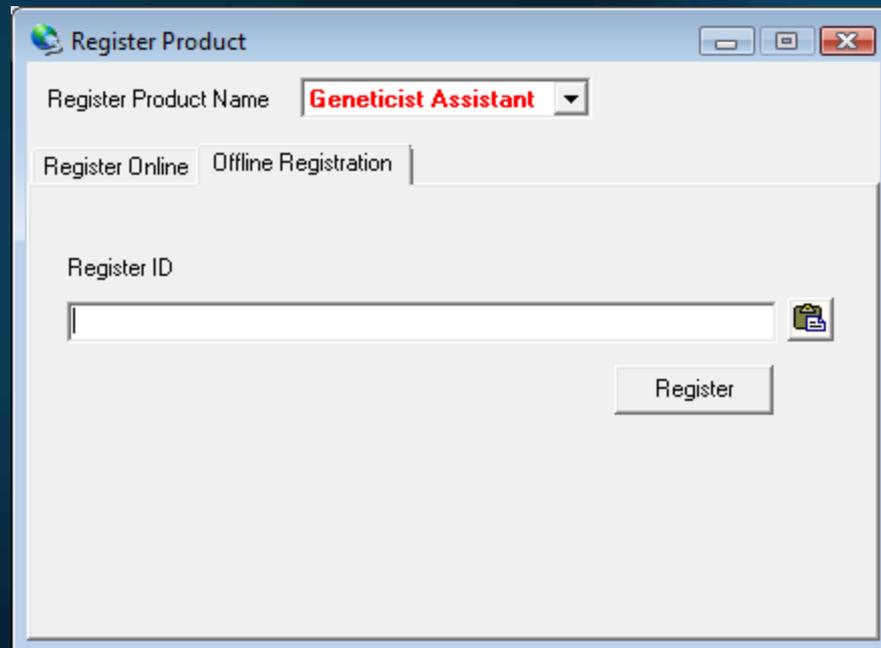

- Click OK

Offline Registration

- To proceed with offline registration, copy and paste the Request ID from the "Register Online" tab into an email and send to tech_support@softgenetics.com
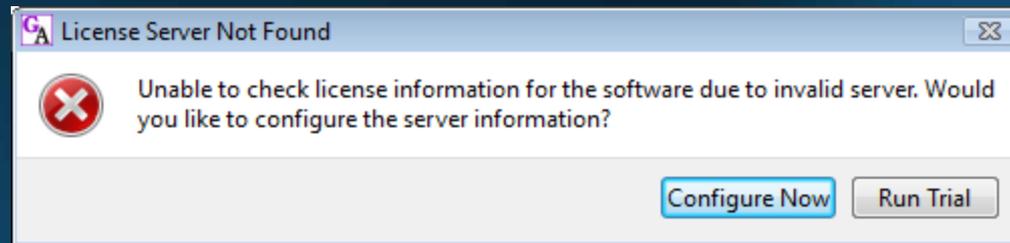
Offline Registration

- You will receive an email response with a registration ID

- Copy and paste the Registration ID into the field on the "Offline Registration" tab and click Register.
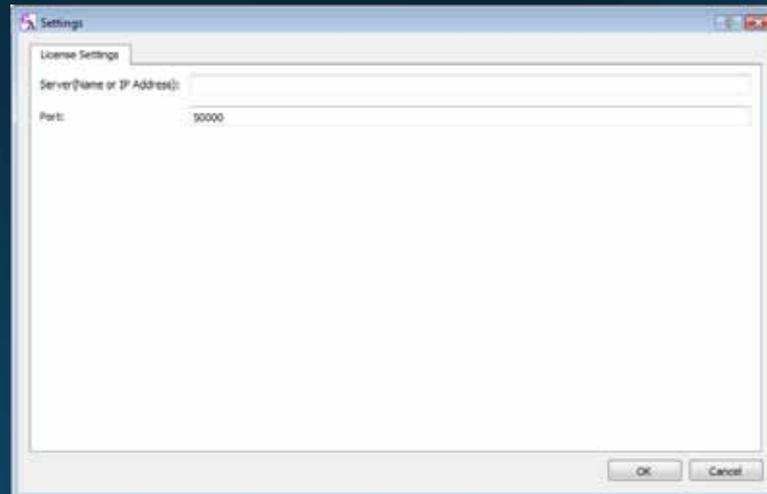
Configure Geneticist Assistant

- The first time you log into GA, you will be prompted to configure the license settings

- Click Configure Now

Configure Geneticist Assistant

- The License Setting window opens.

- Enter the name or IP Address where the LSM is located. Leave Port set to the default 50000

  * If it is on the same computer, enter 127.0.0.1

- Click OK

Need Assistance?

Call or Email SoftGenetics

1-888-791-1270 or 814-237-9340

tech_support@softgenetics.com