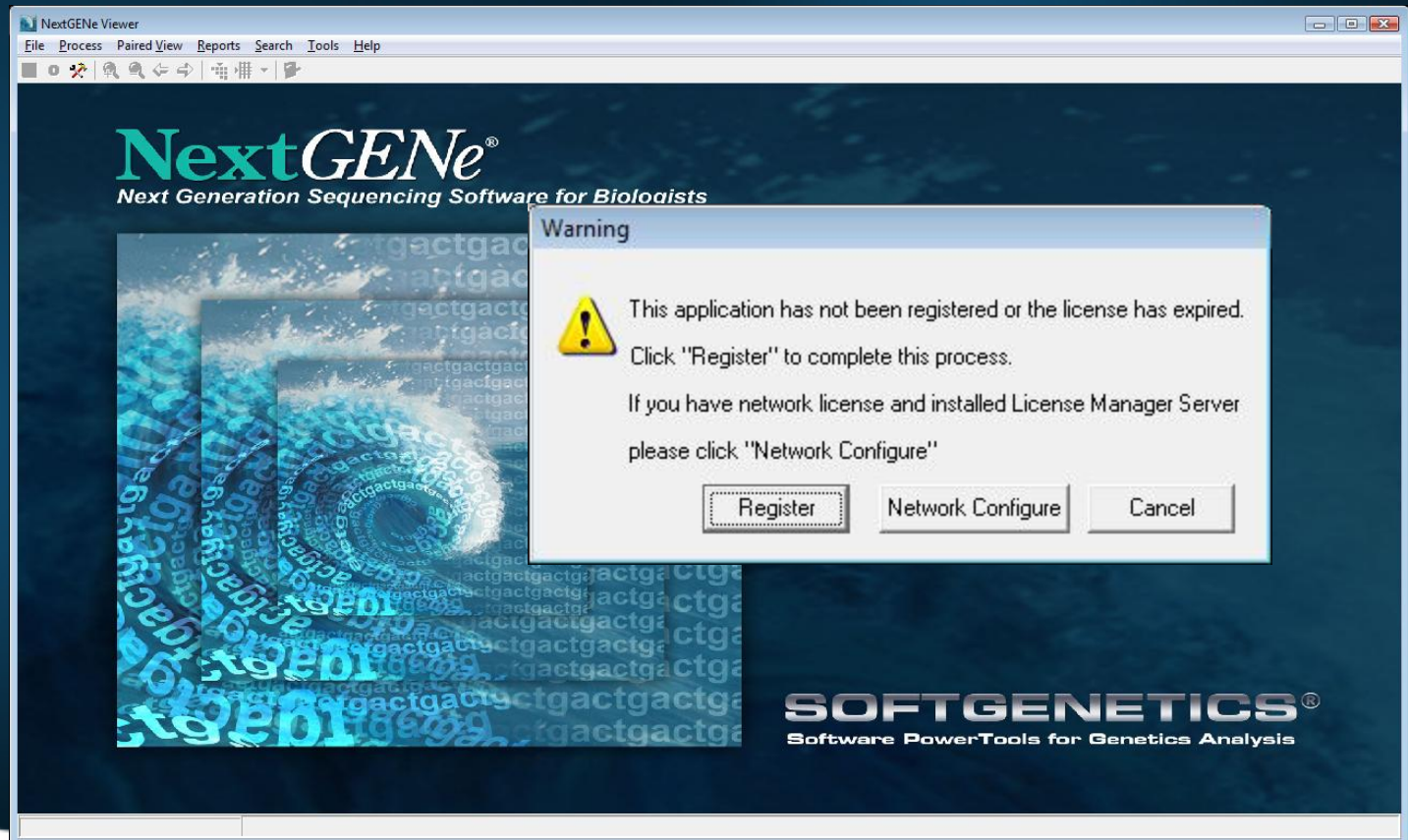# NextGENe®

Registration Guide

Viewer

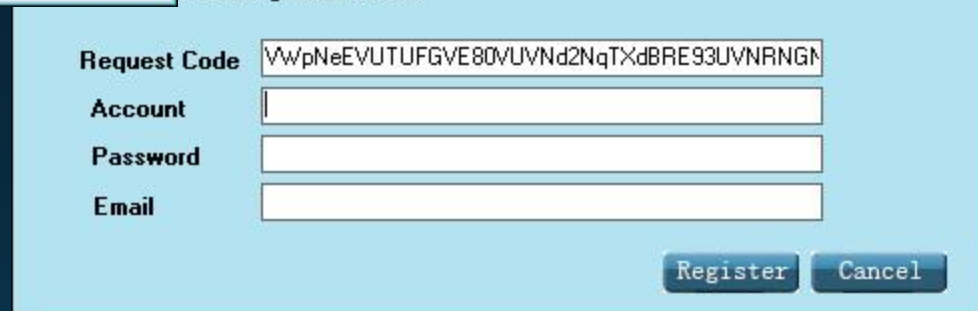NextGENe Viewer will open with a Warning dialog when the software is not registered or license has expired.
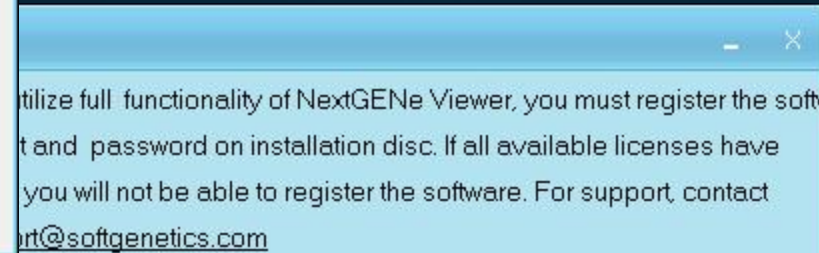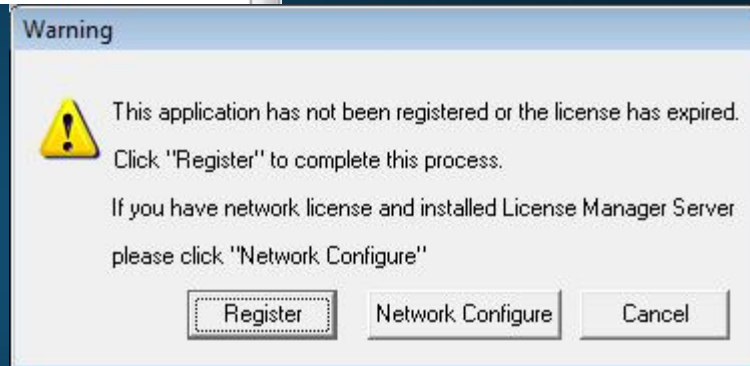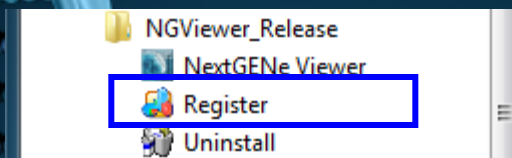
Contact SoftGenetics at info@softgenetics.com to purchase an extension.

Once you have received confirmation of the renewal, completing the registration process renews NextGENe Viewer.

1. Click on "Register" shortcut from Start menu.
   Note: Log on to the computer as a Local Administrator. In order to meet User Account Control settings, you may also need to right-click on the "Register" shortcut and choose Run As Administrator.
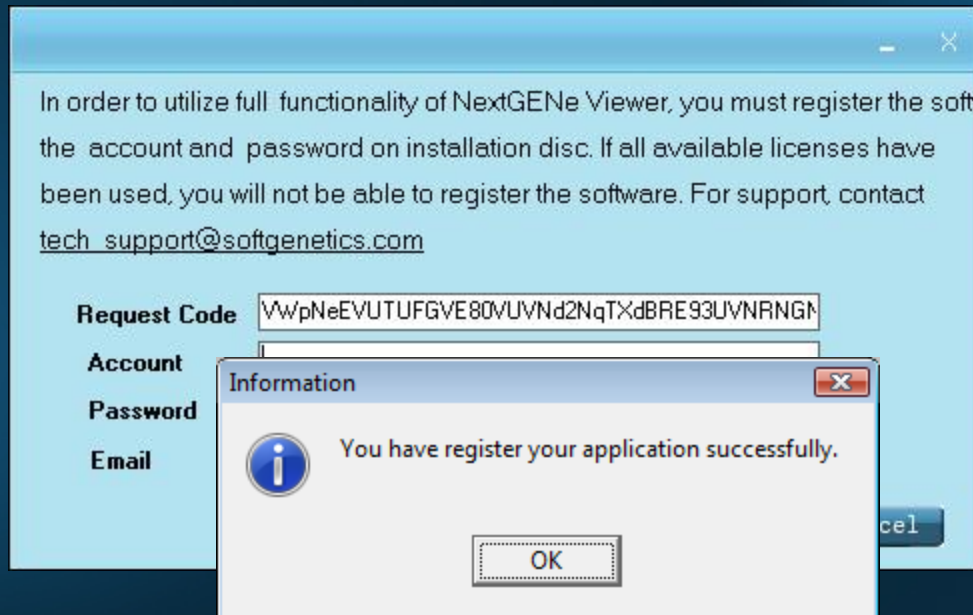2. Input your Account, Password and Email and click Register.

NextGENe Viewer will attempt to connect to the SoftGenetics server to continue with the online registration process.

If the online registration process is completed, you will be notified with the "Successful" message.

1. Click OK when prompted with successful registration.
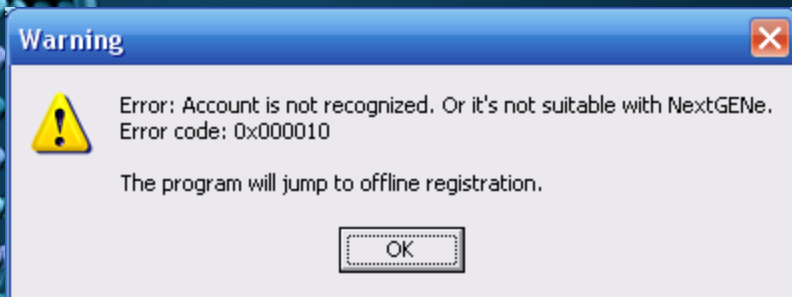2. Open NextGENe Viewer.

If the registration could not be completed, you will be prompted to complete offline registration.

If the online registration process could not be completed successfully, you may be prompted with an error message and the Registration wizard will proceed to an offline registration step.

1. Email the Registration Code, Account and Password to tech_support@softgenetics.com.
2. SoftGenetics will send a reply email with the appropriate Registration ID.
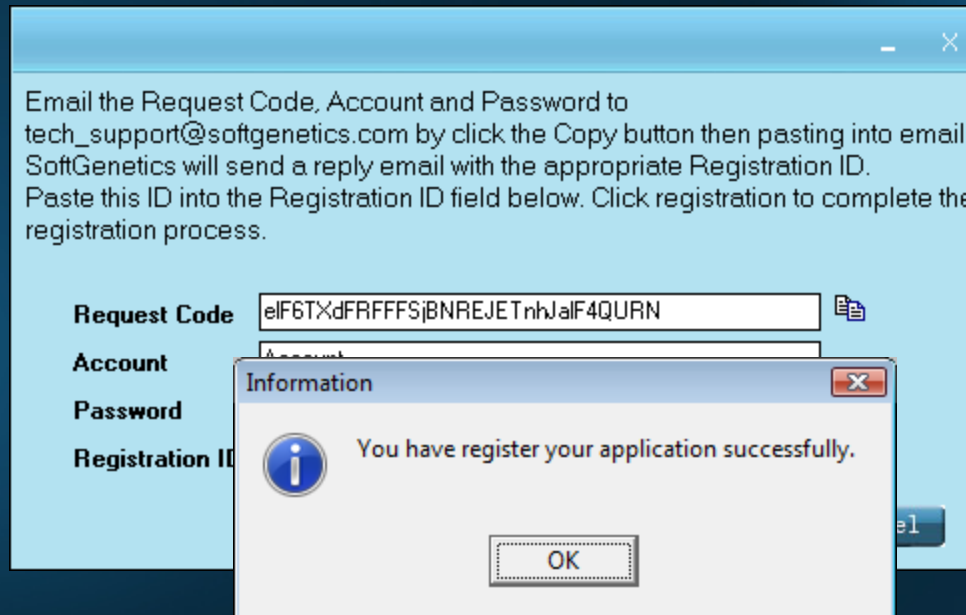3. Paste the ID into the Registration ID field and click Register.

NextGENe Viewer will validate the Registration ID.

Warning

⚠ Error: Account is not recognized. Or it's not suitable with NextGENe.
Error code: 0x000010

The program will jump to offline registration.

[OK]

Email the Request Code, Account and Password to
tech_support@softgenetics.com by click the Copy button then pasting into email
SoftGenetics will send a reply email with the appropriate Registration ID.
Paste this ID into the Registration ID field below. Click registration to complete the registration process.

Request Code	eIF6TXdFRFFFSjBNREJETnhJalF4QURN
Account	Account
Password	Password
Registration ID	

[Register] [Cancel]

If the online registration process is completed, you will be notified with the "Successful" message.

1. Click OK when prompted with successful registration.
2. Open NextGENe Viewer.

Email the Request Code, Account and Password to
tech_support@softgenetics.com by click the Copy button then pasting into email
SoftGenetics will send a reply email with the appropriate Registration ID.
Paste this ID into the Registration ID field below. Click registration to complete the
registration process.

Request Code elF6TXdFRFFFSjBNREJETnhJalF4QURN

Account

Information

Password

ⓘ You have register your application successfully.

Registration ID

OK